



QUALITY POLICY

January 2018 | Review 07

The success of our organization relies on understand and satisfy the requirements and expectations of the relevant interested parties of the Quality Management System

Thus, I assume the responsibility of keep and make available to the interested parties a Quality Policy that supports the mission, vision, values and strategic axes of the organization and based on the following principles:

1. Focus based on Processes, leading to improve their efficiency and effectiveness for internal and external customers.
2. Continual improvement of the supplied products and services, as well as meeting the legal and regulatory requirements, due to the improvement of our processes, the development of new technologies and the resource allocations.
3. Enhancing of the people competences, participation and formation, regardless of their gender, race, religious beliefs and political ideals.
4. To promote the working conditions, raising the security level and health of the workers from the risks arising from their activities.
5. Including environmental considerations and better practices in our processes, reducing the environmental impacts and with an efficient usage of the resources.

FRANCISCO MARX
General Manager

A handwritten signature in black ink, appearing to read "Francisco Marx", positioned over the printed name and title.